

## Accessibility Statement

justETF GmbH endeavors to make its website (justETF.com) and its mobile applications (iOS & Android apps) accessible in accordance with the national legislation implementing Directive (EU) 2016/2102 of the European Parliament and of the Council.

This accessibility statement applies to the web content and mobile applications of justETF offered at [www.justetf.com](http://www.justetf.com)

### Identity of the company:

justETF GmbH („justETF“)

Seitzstraße 8e

80538 Munich

Germany

Phone: +49 (0) 7121 766 22 50

[accessibility@justetf.com](mailto:accessibility@justetf.com)

### Description of Our Service

justETF positions itself as a platform for investing in exchange-traded funds ("ETFs"). On the justETF.com website, justETF provides information and tools that allow users to learn about investing in ETFs. The core of the offering is a database containing all ETFs, exchange-traded commodities ("ETCs"), and exchange-traded notes ("ETNs") that are domiciled and tradable in Europe.

justETF also offers a web-based tool for independent planning, management, and analysis of ETF portfolios called the "Portfolio Tool." Through our Portfolio Tool, users can create model portfolios, manually map real portfolio holdings, and track the development of their investments.

justETF does not offer custody services, investment advice, or securities trading. The use of justETF serves to support independent investment in ETFs.

## Information on Usage

justETF's portfolio tool can be used through any common web browser. Usage requires registration of a user account with email address and password.

justETF offers a free basic version as well as a paid premium model. Premium access includes advanced analysis functions, the ability to save multiple portfolios and additional filtering options.

## Costs and Additional Costs of Our Services

Free use of justETF is permanently possible. Information about the functions and prices of the premium model can be found on our website in the Offer section:

<https://www.justetf.com/de/our-offer.html>. Upon request, we can also provide you with this directory by email.

## Contract Terms

Our General Terms and Conditions (GTC) apply to the use of our services, which you can view at any time on our website.

## Contract Duration, Cancellation and Withdrawal

Use of the free version can be terminated at any time without notice. The premium subscription can be cancelled monthly, provided no other contractual conditions have been agreed upon.

Upon conclusion of the premium subscription, you are entitled to a statutory right of withdrawal. More detailed information can be found in our withdrawal instructions.

## Legal Requirements:

The accessibility information described here refers to:

- the publicly available website <https://justetf.com>
- the area of the website available with user account ("Portfolio Tool")
- the app for iOS smartphones
- the app for Android smartphones

The accessibility requirements for us arise from the Accessibility Enhancement Act (BFSG) and the Regulation on the Accessibility Enhancement Act (BFSGV), derived from the European Accessibility Act (EAA). These laws and regulations refer to the Harmonized European Standard (EN) 301 549, Version 3.2.1, based on the Web Content Accessibility Guidelines (WCAG), Version 2.1, Levels A and AA.

## **Status of Compliance with Requirements**

The website justETF.com and the mobile applications are partially compliant with the applicable, valid standards and technical specifications of the BFSG and BFSGV due to the following incompatibilities.

In implementing the legal requirements, the first step focuses on addressing the following aspects, as limitations in these areas are most widespread. Accessibility improvements in these areas therefore benefit the largest possible number of affected individuals. Areas already implemented include:

- Basic website navigation
- Essential information areas
- Login functionalities
- Legal documents

Individual areas are currently still being revised to fully meet legal requirements, including our ETF Strategy Planner and the display of charts and color schemes.

## **Accessible Alternatives**

For non-accessible content, we offer individual support via [accessibility@justetf.com](mailto:accessibility@justetf.com) or our contact form: <https://www.justetf.com/de/contact.html>

## **Creation of This Accessibility Statement**

This statement was created on June 24, 2025.

The assessment of the compatibility of the website and mobile applications with the requirements is based on internal self-assessments as well as automated tests with tools such as Axe, Lighthouse and WAVE and screen reader tests such as NVDA and JAWS. For the mobile applications, this statement refers to the current versions at the time of creation: iOS App Version 3.1.0 and Android App Version 3.1.0.

This statement is reviewed quarterly and updated when there are significant changes to the website or significant progress in accessibility.

The statement was last reviewed on June 24, 2025.

## **Feedback and Contact Information**

We welcome your feedback on the accessibility of our website and mobile applications.

Should you encounter barriers or have suggestions for improvement, please contact us via [accessibility@justetf.com](mailto:accessibility@justetf.com) or our contact form: <https://www.justetf.com/de/contact.html>

justETF has also established a complaint management function responsible for reviewing complaints. This is the Compliance Department. Customers can reach it as follows:

justETF GmbH ("justETF")

Accessibility

Seitzstraße 8e

80538 Munich

Germany

## **Responsible Market Surveillance Authority**

Until the formal establishment of the Market Surveillance Authority of the Federal States for the Accessibility of Products and Services (MLBF), please direct your inquiries to:

Marktüberwachungsstelle der Länder für die Barrierefreiheit von Produkten und Dienstleistungen (MLBF) (under establishment)

Turmschanzenstraße 25

39114 Magdeburg

Phone: +49 (0) 391 567 4530

E-Mail: [MLBF@ms.sachsen-anhalt.de](mailto:MLBF@ms.sachsen-anhalt.de)